

The 14 areas of life that are addressed in CP case management are:

(1) Identification:

Basic personal identification will be established for all participants with the procurement of required documents such as: birth certificates, school records, military records, social security cards to obtain proper state identification cards.

(2) Relationships:

Relationship building will be an ongoing process with participants. They will be encouraged to seek and develop positive relationships and support systems. When appropriate, and desired by the participant, assistance will be given to re-establish broken relationships with family members, former positive friends and former employers. A trained Mentor will be assigned to each participant as available to be a 'positive friend' and to help them experience, and learn to enjoy, positive social interactions and develop social skills.

(3) Health:

CP actively collaborates with Crusader Clinic's Healthcare for the Homeless Program which provides an on-site nurse and/or case manager four days per week, and a doctor one day per week. All participants in case management will be offered a physical examination. In addition to routine preventative and maintenance health services, participants may gain access to optical services including exams and glasses, and restorative dental services. Medication assistance may be provided through various programs when available.

(4) Mental Health:

Mental Health screenings will be provided when indicated. Mental health services are also now accessible through The Homeless Mental Health Access Project (HMHAP) located at CP. This program is also funded for three years by HUD through the Mayor's Homeless Task Force on Homelessness. It is a collaborative venture between CP, Janet Wattles Mental Health Center, The American Red Cross Homeless Shelter and Crusader Clinic.

(5) Addictions:

Substance abuse screenings will be provided through Carpenter's Place CADC certified staff. Treatment will be coordinated through various local, regional, and national resources. Additional resources include AA, NA, CA, Reformers Unanimous, and other group recovery meetings available both on-site and in the community. The Carpenter's Place will perform random drug tests on case management participants as deemed appropriate.

(6) Education:

GED and other educational opportunities are available on-site, as well as coordinated within the community. Learning or developmental disability assessments will be accessed when appropriate. Other appropriate community services, such as Community College, will be coordinated to address a participant's particular educational goals. Life Skills classes are available on-site and led by staff or trained volunteers to prepare participants for successful independent living.

(7) Housing:

Transitional housing is available through CP and two separate sites. One has housing for six individuals each with a separate bedroom. The other program occupies a 12 unit apartment building composed of one-bedroom apartments. This program is funded for three years by HUD through the Mayor's Homeless Task Force on Homelessness. Housing will also be coordinated through many various programs and avenues by CP case managers.

(8) Belongings:

Personal belongings such as clothing, personal care items, paper products, etc., will be provided for all participants through CP donations and other community resources. One storage bin is provided for personal belongings to CP Guests that are actively participating in case management and progressively working on their Action Plan.

(9) Employment:

Employment Services will be offered to all participants in this program. Linkage with appropriate community services will be provided to address their individual goals. A three-week job procurement training class will be available through Promised Land Employment Services, which will include an individualized assessment of their skills, resume development as well as job procurement and job coaching services. The job skills assessments will be coordinated, as well as references to subsidized work programs when a disability or impairment is indicated. The Carpenter's Place has also established relationships with various employers and employment agencies for temporary as well as long-term permanent employment. A priority of the Transition Home Manager will be to develop, monitor, and encourage employment procurement activities of the program participants.

(10) Financial:

Legal services will be available through CP to clear old debts and legal proceedings so that participants can start fresh financially. Budgeting classes will be offered and may be provided by a variety of sources including agencies and trained volunteers.

(11) Legal:

Legal Services may be coordinated for participants with open legal cases to facilitate case completion and closure.

(12) Transportation:

Transportation services will be offered to participants in case management to facilitate access to supportive service and case management activities. Participants may be provided bus tokens or a monthly bus pass. Transportation may also be provided by volunteers. Transportation to special appointments that will benefit from advocacy may be provided by the Guest's case manager.

(13) Recreation:

Positive recreational exposure will benefit all participants. Exposures may be in the form of scheduled community events, local and regional house outings, YMCA or other health club activities, sports participation, Mentor activities, etc.

(14) Spiritual:

Spiritual opportunities will be made available for all participants that desire such, and will be available on a strictly voluntary basis. Worship services are available for many faiths in the local neighborhood. Sources will be sought for other services not available in the immediate vicinity that may be desired by a participant.